Frequently Asked Questions

We're here to help!

Q: How does Progressive Kids wraparound care differ from other providers?

A: At Progressive Kids, we pride ourselves on offering a unique wraparound care experience. Our programme combines the benefits of enriching activities and childcare, providing a balanced and fun environment for your child.

Q: What age group does the wraparound care programme cater to?

A: Our wraparound care programme is suitable for primary-aged children, typically from 4 to 11 years old (Reception to Year 6).

Q: What are the hours of the wraparound care program?

A: Our wraparound care programme at Roundhill Primary operates from 7:30 am to 6:00 pm.

Q: How do you ensure the safety of the children in the wraparound care programme?

A: The safety of your child is our top priority. All of our team undergo thorough background checks and hold relevant qualifications. We maintain a high staff-to-child ratio to ensure attentive supervision and take necessary precautions to create a safe environment. All our settings are Ofsted registered and adhere to Ofsted standards.

Q: How can I book wraparound care for my child?

A: Booking wraparound care with Progressive Sports is simple and convenient. The easiest way is to book through our clubs website (https://progressive-sports-bath.class4kids.co.uk).

Q: What is the cut-off times for booking?

A: The cut off time for breakfast clubs is 8am on the day. The cut off time for all other clubs, including sports club is 9am for that coming week. For child safeguarding reasons we cannot accept bookings past these cut off times. You can book odd days, weeks or for a full term.

Q: What are the costs associated with wraparound care?

A: Our wraparound care programme offers flexible pricing options to suit different needs:

Breakfast Club 7.30 to 8.40 - **£5.00**

Sports Club 3.00 to 4.00 - **£5.00**

After School Club* 3.00 to 4.30 - **£6.00**

After School Club 3.00 to 6.00 - **£10.00**

Full Day Wraparound 7.30 to 6.00 - **£12.00**

*Children are able to participate in the Sports Club if booked into After School Club

Q: Can I use childcare vouchers or tax-free childcare to pay for wraparound care?

A: Yes, we accept childcare vouchers and are registered with many providers including the Government tax free childcare scheme. To pay using childcare vouchers please email us at j.mctiernan@progressive-sports.co.uk and we will send you the process.

Q: Do you offer a sibling discount?

A: Yes, we're happy to offer a 10% discount if you are booking more than one child. This will be calculated automatically when you check out.

Q: Do you offer food as part of the wraparound care programme?

A: Yes, we offer food as part of our wraparound care. We offer options for breakfast and after-school snacks to keep your child energised. Our menu includes a variety of healthy choices to cater for different dietary needs and preferences. We can also accommodate any special dietary requirements or allergies that your child may have. Please include any dietary requirements when booking.

Q: Do the children need any specific equipment/clothing for any of the sports activities you offer?

A: No, the children will not need any specific equipment/clothing for any of the sports activities, unless they are stated on the booking page for the activity.

Q: What happens if I need to cancel my booking?

A: Our policy is to issue credit onto your account rather than issuing cash refunds for cancellations. So, if you simply let us know we'll hold the credit on your account and you can transfer it to another day. The credit is valid for a period of 6 months from the date of issue.